

Poor FM Radio Reception

Service Category Audio/Visual/Telematics

Section Audio/Video

Market USA

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2010	Prius	

TSB REVISION NOTICE

February 2, 2011 Rev2:

- Production Change Information and Parts Information sections have been updated to include the Base Audio Type System.

September 15, 2010 Rev1:

- Production Change Information and Parts Information sections have been updated to include the Navigation Radio model.

Any previous printed versions of this service bulletin should be discarded.

Introduction

Some 2010 model year Prius vehicles may exhibit poor FM radio reception. A radio with updated tuning has been developed to improve this condition.

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Production Change Information

This TSB applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

RADIO MODEL	RADIO ID	PLANT	PRODUCTION CHANGE EFFECTIVE VIN
Base Audio Type System	A51883	Tsutsumi #1	JTDKN3DU#A0232742
		Tsutsumi #2	JTDKN3DU#A1291828
		Toyota Auto Body	JTDKN3DU#A5216734
JBL (Non-NAV) Audio Type System w/JBL Amplifier	A51882	Tsutsumi #1	JTDKN3DU#A0201106
		Tsutsumi #2	JTDKN3DU#A1244160
		Toyota Auto Body	JTDKN3DU#A5186879
Navigation Type System w/JBL Amplifier	E7022	Tsutsumi #1	JTDKN3DU#A0197231
		Tsutsumi #2	JTDKN3DU#A1238896
		Toyota Auto Body	JTDKN3DU#A5183009

Warranty Information

OP CODE	DESCRIPTION	TIME*	OFF	T1	T2
860031	R & R Radio Assembly	0.3	86120-#####	87	74

* Op Code does NOT include exchange handling fee. Add 0.2 hours of "Z" time.

APPLICABLE WARRANTY

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

NOTE

Radio **MUST** be obtained from the exchange program to qualify for warranty coverage.

Parts Information

RADIO ID	PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
A51883	86120-47290	Same	Receiver Assy, Radio	1
A51882	86120-47370	Same		1
E7022	86120-47390	Same	Receiver Assy, Navigation	1

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Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Plastic Pry Tool Set*	00002-06000-01	1

* Essential SST.

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

Repair Procedure

1. Confirm the poor reception condition.
2. Replace the radio receiver with the updated part.

Refer to the Technical Information System (TIS), 2010 model year Prius Repair Manual:
Audio/Visual/Telematics – Audio/Video – “Audio/Video: Radio Receiver: [Removal](#) / [Installation](#)”

3. Confirm that the condition has been corrected.