# 2004 Prius Scheduled Maintenance Guide



# PASSPORT TO PERFORMANCE

# **Safety Precautions**

Your Toyota Prius has both high-voltage DC and AC systems as well as a 12-volt system. Both DC and AC high voltage are very dangerous and can cause personal injury, severe burns, electric shock and even fatal injury.

To avoid personal injury, please follow all caution labels attached to high-voltage parts. Do not touch or attempt to remove or replace any high-voltage (orange-colored) wiring and connectors. Do not touch the service plug located in the driver's side trim of the trunk.

If an accident occurs, do not touch any high-voltage wiring, connectors or parts such as the inverter unit or hybrid vehicle battery assembly.

Do not touch the potassium hydroxide electrolyte that might spill or leak from the hybrid vehicle battery as the result of an accident. If potassium hydroxide electrolyte gets on your skin or in your eyes, neutralize it immediately with a saturated boric acid solution (ratio: 80 grams boric acid to two liters water). Seek immediate medical attention.

If a vehicle fire occurs, extinguish it with a Class D powder-type fire extinguisher.

# YOUR PASSPORT TO PERFORMANCE

R egular maintenance is essential to obtaining the highest level of performance from your Toyota. It can also enhance your vehicle's resale value. This booklet is designed to help you make sure your vehicle receives proper and timely maintenance. It includes factory-recommended maintenance guidelines along with information on the extensive maintenance and repair support available through Toyota and your dealership.

With proper maintenance and care, your vehicle will run better, last longer and deliver more economical performance. Follow the recommendations in this *Scheduled Maintenance Guide* and you'll enjoy reliability and peace of mind from your Toyota for many years to come.

# **Documenting Your Investment**

To help you verify that you've invested in proper maintenance, each maintenance log in this booklet includes space for your Toyota dealership to certify that you obtained Genuine Toyota Service for your vehicle. The dealership will mark the dealer service verification area with the following stamp (which may be customized with the dealership's name):



# **Additional Maintenance**

In addition to scheduled maintenance, your Toyota requires ongoing general maintenance such as fluid checks and visual inspections. These procedures are explained in the "Vehicle Maintenance and Care" section of the *Owner's Manual*. Be sure to perform these procedures regularly to ensure the most trouble–free operation of your vehicle.

# **Maintenance Records**

Maintaining your vehicle according to the recommendations in this booklet is required to ensure that your warranty coverage remains intact. You should keep detailed records of vehicle maintenance, including date of service, mileage at time of service and a description of service and/or parts installation performed. The scheduled maintenance log in this booklet can help you document this information. If you sell your vehicle, be sure to give your maintenance records to the new owner.

Toyota will not deny a warranty claim solely because you do not have records to show that you maintained your vehicle. However, damage or failures caused by lack of proper maintenance are not covered under warranty.

# **Maintenance Providers**

Maintenance and repair services may be performed by you or by any automotive service provider you choose. Toyota will not deny a warranty claim solely because you used a service provider other than a Toyota dealership for maintenance and repairs. However, damage or failures caused by improper maintenance or repairs are not covered under warranty.

# **Dealer-Recommended Maintenance**

Your dealer may recommend more frequent maintenance intervals or more maintenance services than those listed in the scheduled maintenance log. These additional services are not required to maintain your warranty coverage. Ask your dealer for an explanation of any recommended maintenance not included in the scheduled maintenance log.

For a complete description of Toyota warranty coverages, see the booklet entitled 2004 Prius Owner's Warranty Information located in your vehicle's glove box.

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# VEHICLE IDENTIFICATION

Model
In-service date
Selling dealership
Key number
Body style
Mileage at delivery
Selling dealership phone number
Vehicle Identification Number

The scheduled maintenance log identifies the maintenance required at each mileage interval and corresponding time interval based on mileage of approximately 833 miles per month. If you drive more than 833 miles per month, you should obtain maintenance at the indicated mileage interval rather than the indicated time interval.

#### 5,000 Miles or 6 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect ball joints and dust covers
- Inspect drive shaft boots
- □ Inspect engine air filter
- □ Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

Tighten nuts and bolts on chassis

#### **DEALER SERVICE VERIFICATION:**

#### 10,000 Miles or 12 Months

- Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect ball joints and dust covers
- □ Inspect drive shaft boots
- □ Inspect engine air filter
- □ Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

Tighten nuts and bolts on chassis

#### **DEALER SERVICE VERIFICATION:**

DATE:

MILEAGE:

Date:

#### 15,000 Miles or 18 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Uisually inspect brake linings/drums and brake pads/discs
- □ Inspect the following:
  - \_\_\_\_ Ball joints and dust covers
  - \_\_\_ Brake lines and hoses
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine and inverter coolant
- \_\_\_ Exhaust pipes and mountings
- \_\_\_\_ Radiator, condenser and intercooler
- \_\_\_\_ Steering gear box
- \_ Steering linkage and boots

**Note:** Driving in heavy traffic, on dirt roads or in urban, dusty or desert areas may shorten the life of the cabin air filter. Replacement may be needed if you notice reduced air flow from the air conditioner and heater or if the windows fog easily when you use the "Fresh" mode. Consult your dealer if any of these conditions occur.

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect engine air filter
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

Tighten nuts and bolts on chassis

**DEALER SERVICE VERIFICATION:** 

DATE:

MILEAGE:

<sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil.

#### 20,000 Miles or 24 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect ball joints and dust covers
- Inspect drive shaft boots
- □ Inspect engine air filter
- □ Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

Tighten nuts and bolts on chassis

#### **DEALER SERVICE VERIFICATION:**

#### 25,000 Miles or 30 Months

- Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect ball joints and dust covers
- □ Inspect drive shaft boots
- □ Inspect engine air filter
- □ Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

□ Tighten nuts and bolts on chassis

#### **DEALER SERVICE VERIFICATION:**

DATE:

MILEAGE:

Date:

#### 30,000 Miles or 36 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- **Replace cabin air filter**
- **D** Replace engine air filter
- □ Inspect the following:
  - \_\_\_\_ Ball joints and dust covers
  - \_\_\_ Brake lines and hoses
  - \_\_\_\_ Brake linings/drums and brake pads/discs<sup>2</sup>
  - \_\_\_ Differential oil
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine and inverter coolant
  - \_\_\_\_ Exhaust pipes and mountings

- Fuel lines and connections, fuel tank band and fuel tank vapor vent system hoses
- \_\_\_\_ Fuel tank cap gasket
- \_\_\_\_ Radiator, condenser and intercooler
- \_\_\_\_ Steering gear box
- \_\_\_\_ Steering linkage and boots
- \_\_\_\_ Transmission fluid

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

**Tighten nuts and bolts on chassis** 

#### **Driving while towing:**

**D** Tighten nuts and bolts on chassis

**DEALER SERVICE VERIFICATION:** 

DATE:

MILEAGE:

<sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil.
<sup>2</sup> Inspect thickness measurement and disc runout.

#### 35,000 Miles or 42 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect ball joints and dust covers
- □ Inspect drive shaft boots
- □ Inspect engine air filter
- □ Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

Tighten nuts and bolts on chassis

#### **DEALER SERVICE VERIFICATION:**

#### 40,000 Miles or 48 Months

- Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect ball joints and dust covers
- □ Inspect drive shaft boots
- □ Inspect engine air filter
- □ Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

□ Tighten nuts and bolts on chassis

#### **DEALER SERVICE VERIFICATION:**

DATE:

MILEAGE:

Date:

#### 45,000 Miles or 54 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Uisually inspect brake linings/drums and brake pads/discs
- □ Inspect the following:
  - \_\_\_\_ Ball joints and dust covers
  - \_\_\_ Brake lines and hoses
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine and inverter coolant
- \_\_\_ Exhaust pipes and mountings
- \_\_\_\_ Radiator, condenser and intercooler
- \_\_\_\_ Steering gear box
- \_\_\_\_ Steering linkage and boots

**Note:** Driving in heavy traffic, on dirt roads or in urban, dusty or desert areas may shorten the life of the cabin air filter. Replacement may be needed if you notice reduced air flow from the air conditioner and heater or if the windows fog easily when you use the "Fresh" mode. Consult your dealer if any of these conditions occur.

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect engine air filter
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

Tighten nuts and bolts on chassis

**DEALER SERVICE VERIFICATION:** 

DATE:

MILEAGE:

<sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil.

#### 50,000 Miles or 60 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect ball joints and dust covers
- Inspect drive shaft boots
- □ Inspect engine air filter
- □ Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

Tighten nuts and bolts on chassis

#### **DEALER SERVICE VERIFICATION:**

#### 55,000 Miles or 66 Months

- Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect ball joints and dust covers
- □ Inspect drive shaft boots
- □ Inspect engine air filter
- □ Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

□ Tighten nuts and bolts on chassis

#### **DEALER SERVICE VERIFICATION:**

DATE:

MILEAGE:

DATE:

#### 60,000 Miles or 72 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Replace cabin air filter
- **D** Replace engine air filter
- □ Inspect the following:
  - \_\_\_\_Ball joints and dust covers
  - \_\_\_ Brake lines and hoses
  - \_\_\_ Brake linings/drums and brake pads/discs<sup>2</sup>
  - \_\_\_ Differential oil
  - \_\_\_ Drive belts<sup>3</sup>
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine and inverter coolant
  - \_\_\_ Engine valve clearance

- \_\_\_ Exhaust pipes and mountings
- Fuel lines and connections, fuel tank band and fuel tank vapor vent system hoses
- \_\_\_\_ Fuel tank cap gasket
- \_\_\_\_ Radiator, condenser and intercooler
- \_\_\_\_ Steering gear box
- \_\_\_\_ Steering linkage and boots
- \_\_\_\_ Transmission fluid

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

Tighten nuts and bolts on chassis

#### **Driving while towing:**

- Replace differential oil
- **D** Replace transmission fluid
- **D** Tighten nuts and bolts on chassis

#### **DEALER SERVICE VERIFICATION:**

DATE:

MILEAGE:

<sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil.

- <sup>2</sup> Inspect thickness measurement and disc runout.
- <sup>3</sup> Initial inspection at 60,000 miles/72 months. Inspect every 15,000 miles/18 months thereafter.

#### 65,000 Miles or 78 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- Inspect ball joints and dust covers
- Inspect drive shaft boots
- □ Inspect engine air filter
- □ Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### Driving while towing:

**Tighten nuts and bolts on chassis** 

#### **DEALER SERVICE VERIFICATION:**

#### 70,000 Miles or 84 Months

- Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- Inspect ball joints and dust covers
- Inspect drive shaft boots
- Inspect engine air filter
- Inspect steering linkage and boots
- Tighten nuts and bolts on chassis

#### **Driving while towing:**

**Tighten nuts and bolts on chassis** 

#### **DEALER SERVICE VERIFICATION:**

DATE:

MILEAGE:

DATE:

#### 75,000 Miles or 90 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Uisually inspect brake linings/drums and brake pads/discs
- □ Inspect the following:
  - \_\_\_\_ Ball joints and dust covers
  - \_\_\_\_ Brake lines and hoses
  - \_\_\_ Drive belts
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine and inverter coolant

- \_ Exhaust pipes and mountings
- \_\_\_\_ Radiator, condenser and intercooler
- \_\_\_\_ Steering gear box
- \_\_\_\_ Steering linkage and boots

**Note:** Driving in heavy traffic, on dirt roads or in urban, dusty or desert areas may shorten the life of the cabin air filter. Replacement may be needed if you notice reduced air flow from the air conditioner and heater or if the windows fog easily when you use the "Fresh" mode. Consult your dealer if any of these conditions occur.

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect engine air filter
- **Tighten nuts and bolts on chassis**

#### Driving while towing:

**D** Tighten nuts and bolts on chassis

**DEALER SERVICE VERIFICATION:** 

DATE:

MILEAGE:

<sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil.

#### 80,000 Miles or 96 Months

- Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- Inspect ball joints and dust covers
- Inspect drive shaft boots
- Inspect engine air filter
- Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### Driving while towing:

□ Tighten nuts and bolts on chassis

#### **DEALER SERVICE VERIFICATION:**

#### 85,000 Miles or 102 Months

- Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect ball joints and dust covers
- Inspect drive shaft boots
- □ Inspect engine air filter
- Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

□ Tighten nuts and bolts on chassis

#### **DEALER SERVICE VERIFICATION:**

DATE:

MILEAGE:

DATE:

#### 90,000 Miles or 108 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- **Replace cabin air filter**
- **D** Replace engine air filter
- □ Inspect the following:
  - \_\_\_\_ Ball joints and dust covers
  - \_\_\_ Brake lines and hoses
  - \_\_\_\_Brake linings/drums and brake pads/discs<sup>2</sup>
  - \_\_\_\_ Differential oil
  - \_\_\_ Drive belts
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine and inverter coolant
  - \_\_\_ Exhaust pipes and mountings

- Fuel lines and connections, fuel tank band and fuel tank vapor vent system hoses
- \_\_\_\_ Fuel tank cap gasket
- \_\_\_\_ Radiator, condenser and intercooler
- \_\_\_\_ Steering gear box
- \_\_\_\_ Steering linkage and boots
- \_\_\_\_ Transmission fluid

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

□ Tighten nuts and bolts on chassis

#### **Driving while towing:**

**Tighten nuts and bolts on chassis** 

**DEALER SERVICE VERIFICATION:** 

DATE:

MILEAGE:

<sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil.

<sup>2</sup> Inspect thickness measurement and disc runout.

#### 95,000 Miles or 114 Months

- Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect ball joints and dust covers
- Inspect drive shaft boots
- □ Inspect engine air filter
- □ Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

Tighten nuts and bolts on chassis

#### **DEALER SERVICE VERIFICATION:**

#### 100,000 Miles or 120 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- □ Replace engine and inverter coolant<sup>2</sup>
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect ball joints and dust covers
- □ Inspect drive shaft boots
- □ Inspect engine air filter
- □ Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### **Driving while towing:**

□ Tighten nuts and bolts on chassis

#### DEALER SERVICE VERIFICATION:

DATE:

MILEAGE:

DATE:

#### 105,000 Miles or 126 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Uisually inspect brake linings/drums and brake pads/discs
- □ Inspect the following:
  - \_\_\_\_ Ball joints and dust covers
  - \_\_\_\_ Brake lines and hoses
  - \_\_\_ Drive belts
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine and inverter coolant

- \_ Exhaust pipes and mountings
- \_\_\_ Radiator, condenser and intercooler
- Steering gear box
- \_ Steering linkage and boots

**Note:** Driving in heavy traffic, on dirt roads or in urban, dusty or desert areas may shorten the life of the cabin air filter. Replacement may be needed if you notice reduced air flow from the air conditioner and heater or if the windows fog easily when you use the "Fresh" mode. Consult your dealer if any of these conditions occur.

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect engine air filter
- **Tighten nuts and bolts on chassis**

#### Driving while towing:

□ Tighten nuts and bolts on chassis

**DEALER SERVICE VERIFICATION:** 

DATE:

MILEAGE:

<sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil.

<sup>2</sup> Initial replacement at 100,000 miles/120 months. Replace every 50,000 miles/60 months thereafter. See page 21 for additional information.

#### 110,000 Miles or 132 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- Inspect ball joints and dust covers
- Inspect drive shaft boots
- □ Inspect engine air filter
- □ Inspect steering linkage and boots
- **Tighten nuts and bolts on chassis**

#### Driving while towing:

**Tighten nuts and bolts on chassis** 

#### **DEALER SERVICE VERIFICATION:**

#### 115,000 Miles or 138 Months

- Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Visually inspect brake linings/drums and brake pads/discs

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

- □ Inspect ball joints and dust covers
- Inspect drive shaft boots
- Inspect engine air filter
- Inspect steering linkage and boots
- Tighten nuts and bolts on chassis

#### **Driving while towing:**

**Tighten nuts and bolts on chassis** 

#### **DEALER SERVICE VERIFICATION:**

DATE:

MILEAGE:

DATE:

#### 120,000 Miles or 144 Months

- □ Replace engine oil and oil filter<sup>1</sup>
- Rotate tires
- Replace cabin air filter
- Replace engine air filter
- Replace spark plugs<sup>2</sup>
- □ Inspect the following:
  - \_\_\_\_ Ball joints and dust covers
  - \_\_\_ Brake lines and hoses
  - \_\_\_\_ Brake linings/drums and brake pads/discs<sup>3</sup>
  - \_\_\_ Differential oil
  - \_\_\_ Drive belts
  - \_\_\_ Drive shaft boots
  - \_\_\_ Engine and inverter coolant
  - \_\_\_ Engine valve clearance

- \_\_\_ Exhaust pipes and mountings
- \_\_\_\_ Fuel lines and connections, fuel tank band
- and fuel tank vapor vent system hoses
- \_\_ Fuel tank cap gasket
- \_\_\_\_ Radiator, condenser and intercooler
- \_\_\_\_ Steering gear box
- Steering linkage and boots
- Transmission fluid

#### Additional Maintenance Items for Special Operating Conditions

#### Driving in desert or on dirt roads:

□ Tighten nuts and bolts on chassis

#### **Driving while towing:**

- □ Replace differential oil
- Replace transmission fluid
- Tighten nuts and bolts on chassis

**DEALER SERVICE VERIFICATION:** 

DATE:

MILEAGE:

<sup>1</sup> Reset the oil replacement reminder ("MAINT REQD") light after replacing engine oil.

<sup>2</sup> Required under the terms of the Emission Control Warranty. Does not apply to PZEV Prius in California, New York, Massachusetts, Maine and Vermont. For this model, replacement interval is 150,000 miles.

<sup>3</sup> Inspect thickness measurement and disc runout.

The following descriptions are provided to give you a better understanding of the maintenance items that should be performed on your vehicle. The scheduled maintenance log indicates at which mileage/time intervals each item should be performed. Please note that many maintenance items should be performed only by a qualified technician.

For further information on maintenance items you can perform yourself, see the "Vehicle Maintenance and Care" and "Do-It-Yourself Maintenance" sections of your *Owner's Manual*.

## **Automatic Transmission Fluid**

Inspect or replace at specified intervals. When performing inspections, check each component for signs of leakage. If you discover any leakage, have it repaired by a qualified technician immediately.

## **Ball Joints and Dust Covers**

Check the suspension and steering linkage ball joints for looseness and damage. Check all dust covers for deterioration and damage. Replace any deteriorated or damaged parts. A qualified technician should perform these operations.

## **Brake Lines and Hoses**

Visually inspect for proper installation. Check for chafing, cracks, deterioration and signs of leakage. Replace any deteriorated or damaged parts. A qualified technician should perform these operations.

## Brake Linings/Drums and Brake Pads/Discs

Check the brake linings (shoes) and drums for scoring, burning, fluid leakage, broken parts and excessive wear. Check the pads for excessive wear and the discs for runout, excessive wear and fluid leakage. Replace any deteriorated or damaged parts. A qualified technician should perform these operations.

## **Cabin Air Filter**

Replace at specified intervals. Driving in heavy traffic, on dirt roads or in urban, desert or dusty areas may shorten filter's life. More frequent replacement may be necessary.

## **Differential Oil**

Replace at specified intervals. When performing inspections, check each component for signs of leakage. If you discover any leakage, have it repaired by a qualified technician immediately.

## **Drive Belts**

Inspect for cracks, excessive wear and oiliness. Check the belt tension and adjust if necessary. Replace the belts if they are damaged.

## **Drive Shaft Boots**

Check the drive shaft boots and clamps for cracks, deterioration and damage. Replace any deteriorated or damaged parts and, if necessary, repack the grease. A qualified technician should perform these operations.

## **Engine Air Filter**

Replace at specified intervals. When performing inspections, check for damage, excessive wear and oiliness, and replace if necessary.

## **Engine and Inverter Coolant**

Drain and flush the cooling system and refill with an ethylene–glycol type coolant. Inspect hoses and connections for corrosion and leaks. Tighten connections and replace parts as necessary. A qualified technician should perform these operations.

**Note:** Your Toyota is equipped with Genuine Toyota Super Long–Life Coolant. The replacement intervals for engine coolant recommended in this booklet are based on replacement with Genuine Toyota Super Long–Life Coolant or similar high–quality non–silicate, non–amine, non–borate ethylene–glycol coolant with long–life hybrid organic acid technology (i.e., a combination of low phosphates and organic acids). If another type of ethylene–glycol coolant is used, replace–ment intervals may be different.

## **Engine Oil and Oil Filter**

Replace the oil filter and drain and refill the engine oil at specified intervals. For recommended oil grade and viscosity, refer to the *Owner's Manual*.

# **Engine Valve Clearance**

Inspect for excessive lifter noise and engine vibration and adjust if necessary. A qualified technician should perform this operation.

## **Exhaust Pipes and Mountings**

Visually inspect the exhaust pipes, muffler and hangers for cracks, deterioration and damage. Start the engine and listen carefully for any exhaust gas leakage. Tighten connections or replace parts as necessary.

# Fuel Lines and Connections, Fuel Tank Band and Fuel Tank Vapor Vent System Hoses

Visually inspect for corrosion, damage, cracks and loose or leaking connections. Tighten connections or replace parts as necessary.

## Fuel Tank Cap Gasket

Visually inspect for cracks, deterioration and damage and replace if necessary.

## **Nuts and Bolts on Chassis**

Re-tighten the seat-mounting bolts and front/rear suspension member retaining bolts to specified torque.

## **Radiator, Condenser and Intercooler**

Inspect for debris and signs of damage. Have any problem repaired immediately by a qualified technician.

## **Spark Plugs**

Replace at specified intervals. Install new plugs of the same type as originally equipped. A qualified technician should perform this operation.

## **Steering Gear Box**

Inspect for signs of leakage. If you discover any leakage, have it repaired immediately by a qualified technician.

# Steering Linkage and Boots

With the vehicle stopped, check for excessive freeplay in the steering wheel. Inspect the linkage for bending and damage and the dust boots for deterioration, cracks and damage. Replace any damaged parts. A qualified technician should perform these operations.

## **Tire Rotation**

Tires should be rotated at specified intervals according to the instructions in the *Owner's Manual*. When rotating tires, check for damage and uneven wear. Replace if necessary.

# **TOYOTA DEALERSHIP SERVICE**



To ensure that your vehicle receives firstquality service and factory-authorized parts, Toyota recommends having maintenance performed by an authorized Toyota dealership.

Technicians at authorized Toyota dealerships are specially trained to maintain and repair your vehicle. They stay current on the latest service information through Toyota technical bulletins, ser-

vice publications and training courses. Many are also certified through the Toyota Certification Program, which requires completion of Toyota's specialized, stateof-the-art training as well as rigorous exams through both Toyota and the National Institute for Automotive Service Excellence (ASE). Feel free to ask any authorized Toyota dealership to show you its technicians' credentials.

You can be confident you're getting the best possible service for your vehicle when you take it to an authorized Toyota dealership. Why trust your investment to anything but a team of highly qualified specialists?

To locate your nearest authorized Toyota dealership, contact the Toyota Customer Assistance Center at (800) 331-4331 or log on to www.toyota.com.



With Toyota Express Lube, you get the convenience of a quick-lube shop and the quality and expertise you count on when you go to a Toyota dealership. You also get the Express Lube guarantee: in 29 minutes or less from the time of write-up, a complete oil-and-filter change using Genuine Toyota Parts along with a multi-point inspection, or the next one is free.



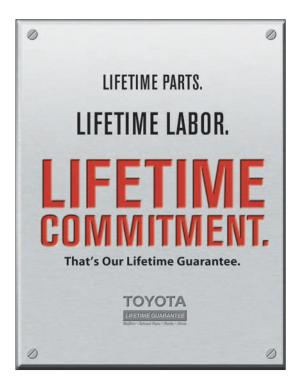
You never need an appointment to use Express Lube at a Toyota dealership. You'll be waited on promptly and your oil-and-filter change will be done while you wait. Express Lube also delivers outstanding value, since the service is priced very competitively with franchised quick-lube centers.

More than 700 Toyota dealerships now offer Express Lube service. Call (800) 331–4331 for the Express Lube location nearest you.



Toyota's confidence in its products and commitment to customer satisfaction are demonstrated by outstanding warranty coverage — including a lifetime guarantee on replacement mufflers, exhaust pipes, shock absorbers, struts and strut cartridges. When purchased at and installed by a Toyota dealership, these Genuine Toyota Parts are guaranteed to the original purchaser for the life of the vehicle. This includes coverage for parts and labor.

Compare the guarantees offered on these parts by aftermarket repair shops; many don't offer the extensive coverage Toyota does. And remember that only Genuine Toyota Parts are manufactured to your vehicle's exact specifications. So don't compromise: When replacement time comes, count on your Toyota dealer for quality, performance and the peace of mind that comes with a factory-backed lifetime guarantee.



For complete details of the Toyota Lifetime Guarantee, see an authorized Toyota dealer.

# **Genuine Toyota Parts**

To safeguard the quality, reliability and value of your vehicle, Toyota recommends using only Genuine Toyota Parts for maintenance and repairs. Like all Toyota products, Genuine Toyota Parts are built to the highest standards of quality and performance. They are also designed to fit your vehicle's exact specifications.

Your Toyota dealership maintains an extensive inventory of Genuine Toyota Parts to meet your vehicle service needs. And because it is linked electronically to Toyota's Parts Distribution Centers, the dealership has quick access to any parts it may not have in stock.



When installed by a Toyota dealership, Genuine Toyota Parts (with the exception of batteries) are warranted for 12 months from date of installation, regardless of mileage, or the remainder of any applicable New Vehicle Limited Warranty, whichever provides greater coverage. Selected Toyota replacement parts are covered by a lifetime warranty (see page 25). Non-Genuine Toyota Parts – and any damage or failures resulting from their use – are not covered by any Toyota warranty.

# **Genuine Toyota Remanufactured Parts**

Toyota also offers the highest level of quality, fit and performance in selected remanufactured parts. These parts enable you to economically maintain and repair your vehicle with Genuine Toyota quality. They also feature the same warranty coverage as new Genuine Toyota Parts. Available parts range from alternators to water pumps; ask your Toyota dealership for a complete list of remanufactured product offerings.

For all your maintenance and repair needs, insist on the quality and peace of mind you only get with Genuine Toyota Parts.



# **Genuine Toyota Accessories**

When you want to personalize your Toyota vehicle, be sure to do it without sacrificing Toyota quality and performance. How? By choosing Genuine Toyota Accessories.

Only Genuine Toyota Accessories are designed and manufactured specifically for Toyota vehicles. In addition, they undergo rigorous testing to ensure first-rate quality, precise fit and long-term durability. Aftermarket accessories don't always meet these same high standards.

The quality of Genuine Toyota Accessories is also backed by the integrity of a Toyota warranty. Coverage is for 12 months from date of purchase, regardless of mileage. If an accessory is installed during the New Vehicle Limited Warranty period (36 months/36,000 miles), coverage is for the remainder of that period. See your dealer for details. And remember that Genuine Toyota Accessories can only be purchased from an authorized Toyota dealership.



Floor Mats



In-Dash 6-Disc CD Changer



Wheel Locks



Auto-Dimming Mirror with HomeLink®

HomeLink® is a registered trademark of Johnson Controls, Inc.

# **Insist on Genuine Toyota Quality**

If you're involved in a collision, you want your vehicle to be returned to its preaccident condition when repaired. To maintain your Toyota's value, it's important to make sure it is repaired with Genuine Toyota Parts. Some repair shops and insurance companies may suggest using imitation or used salvage parts to save money. However, these parts may not meet Toyota's high standards for quality, fit and corrosion resistance. In addition, imitation and used salvage parts are not covered by any Toyota warranty (see box below).

To maintain the appearance, performance and safety of your Toyota, make sure only Genuine Toyota Parts are used for collision repairs. Protect your investment – insist on Genuine Toyota quality.

Toyota warranty coverage remains intact when vehicle repairs are completed with Genuine Toyota Parts. Toyota warranties do not cover imitation or used salvage parts or any damage or failures caused by the use of such parts.

# In Case of Accident, Be an Informed Owner

Toyota believes customers have the right to choose the types of parts used in the repair of their vehicles. That's why Toyota supports full disclosure by repair shops and insurance companies regarding parts used for collision repair. The following information is provided to help you understand the differences in the types of parts that could be used in the repair of your vehicle.

## **General Information**

"Collision repair parts" or "replacement crash parts" are the parts typically replaced during the repair of a vehicle that has been damaged in a collision. These parts include exterior sheet metal such as fenders, hoods, doors and related components; and plastic components such as bumper covers and lamp assemblies.

## Warranty Coverage

Warranties for collision repair parts are provided by the manufacturer or distributor of the parts. Warranty coverage varies. Your insurance company or collision repair facility should provide you with written warranty statements for all parts used in the repair of your vehicle.

## **Types of Collision Repair Parts**

**New original-equipment manufacturer (OEM):** Parts that are made by the vehicle manufacturer or one of its licensees and distributed through its normal channels. These parts maintain the manufacturer's vehicle warranty.

**Aftermarket or imitation:** Parts that are made by companies other than the vehicle manufacturer or its licensees.

**Recycled or used salvage:** Used parts and assemblies that have been removed from another vehicle. There are no systems in place to regulate the quality or safety of these parts.

**Remanufactured:** Parts that have been returned to like-new condition through repair, refurbishing or rebuilding.

Due to the critical nature of Supplemental Restraint Systems (also known as air bags), Toyota does not support the use of imitation or used parts for their repair. Only new Genuine Toyota Parts should be used to repair or replace Supplemental Restraint Systems.

When it's time to replace key wear items on your vehicle, don't settle for less than Genuine Toyota Parts. Available exclusively through Toyota dealerships, Genuine Toyota Parts meet the highest standards of quality and performance and are built to exact factory specifications. Here are a few of your vehicle's components that are particularly subject to wear and some benefits of replacing them with Genuine Toyota Parts.

## Genuine Toyota Iridium Spark Plugs\*

- Specially designed to work with your vehicle's ignition system.
- Feature a smaller center electrode than conventional plugs, which translates into better performance.
- Made with iridium for maximum durability.

# **Genuine Toyota Brake Pads**

- Friction materials selected for optimum performance when matched with Toyota brake drums or rotors.
- Precision-machined backing plates allow pads to move freely within the calipers for smooth, efficient braking.

# **Genuine Toyota Wiper Inserts**

- Cut to match the exact length and shape of your vehicle's wiper blades for a proper and secure fit.
- Constructed of compression-molded natural rubber not synthetic for superior wiping performance.



<sup>\*</sup> Always use the right spark plugs for your engine. The wrong plugs can have a negative impact on fuel economy and overall engine performance.

# **Genuine Toyota Chemicals**

Toyota offers a complete line of products to help you keep your Toyota looking and running like new. To safeguard your vehicle's appearance, you'll find everything from fabric spot remover and glass cleaner to liquid car wash and touch-up paint. When it's time to get under the hood (or under the car), products such as fuel injector cleaner, brake fluid and silicone spray will help you get the job done. All of these products are formulated specifically for use with Toyota vehicles, so you can be confident you're giving your vehicle the best care possible, inside and out.

## Genuine Toyota Super Long-Life Antifreeze/Coolant

Genuine Toyota Super Long-Life Antifreeze/Coolant is the same high-quality, factory-fill product found in new Toyotas. It provides maximum protection and durability without the use of harmful silicates. And because it's compatible with non-metallic materials, it helps extend the life of water-pump seals. Don't trust your engine to anything less than the best: Genuine Toyota Super Long-Life Antifreeze/Coolant.

## Genuine Toyota Motor Oil

Your Toyota's engine features highly advanced technology to ensure superior performance, reliability and fuel economy. Genuine Toyota Motor Oil is formulated with a special combination of lube-base stocks and an additive blend to maximize the benefits of this technology. Make sure you're getting the most out of your engine by always putting the best into it: Genuine Toyota Motor Oil.



If you plan to perform your own maintenance or repairs on your Toyota, be sure to check out your nearby Toyota Parts Center (TPC). More than 550 Toyota dealerships now have a TPC, which is an in-dealership parts store offering a wide selection of automotive products. All TPCs feature a complete line of Genuine Toyota maintenance parts and car-care products for do-it-yourselfers.

In addition to Toyota maintenance and repair products, TPCs offer free technical advice to Toyota owners who want to service their own vehicles. You'll also find how-to brochures covering most common maintenance jobs. These are provided to customers free of charge.

Toyota Parts Centers are open during regular dealership hours; many also have extended evening and weekend hours. If you're a do-it-yourselfer, stop by and experience the service, selection and value offered by your local TPC.



If you'll be doing some of your own maintenance and repair work on your vehicle, a Toyota service manual will be one of your most valuable tools. Toyota offers three types of manuals to assist do-it-yourselfers. To order any of the following manuals, call Toyota's service publications department at (800)622-2033.

## **Vehicle Repair Manual**

This is the same manual used by professional technicians in Toyota dealerships throughout the United States. It is fully illustrated and includes maintenance and repair procedures for all vehicle mechanical systems. It also includes instructions for vehicle tune–ups.

## **Electrical Systems Manual**

This manual provides detailed wiring diagrams for each electrical system in your vehicle, along with troubleshooting tips and repair procedures.

## Automatic Transmission/Transaxle Repair Manual

This manual includes complete procedures for overhauling the automatic transmission/transaxle of your vehicle.

For information on basic do-it-yourself maintenance items, see the "Vehicle Maintenance and Care" and "Do-It-Yourself Maintenance" sections of your *Owner's Manual*.

# **Toyota Extra Care Vehicle Service Agreements**

Toyota Extra Care Vehicle Service Agreements enhance the scope and/or length of protection for your vehicle by providing coverage in addition to your vehicle's factory warranty, or providing protection if the original warranty has expired.<sup>1</sup> Toyota Extra Care provides for the repair or replacement of covered components that have mechanical failures and protects you from rising repair costs in the future. In addition, many plans include benefits such as towing, substitute transportation and travel protection with lodging and meals.

Toyota Extra Care Vehicle Service Agreements are accepted at all participating Toyota dealerships in the United States and Canada. That means repairs are made by factory-trained service technicians using Genuine Toyota Parts.

Toyota Financial Services offers several Toyota Extra Care Vehicle Service Agreement plans, each with a variety of time and mileage options.<sup>2</sup> Your Toyota dealer can help you select the plan that best meets your needs.

# Toyota Auto Care Prepaid Maintenance Program

The Toyota Auto Care Prepaid Maintenance Program provides a convenient way to prepay for your vehicle's regularly scheduled maintenance and protects you from the rising cost of service.

Toyota Auto Care Classic Prepaid Maintenance Plans are available for both new and used vehicles. Benefits include oil-and-filter changes, lubrication of key chassis parts, 19-point inspections at predetermined service intervals, timed service reminders and a computerized history of each service visit. In addition, 24-hour roadside assistance is included with most plans.<sup>3</sup> Premium Plans (available for new vehicles only) also include tire rotations and major maintenance services at 15,000, 30,000 and 45,000 miles.

The Toyota Auto Care Program offers two coverage levels as well as several options for service intervals, time and mileage. Your Toyota dealer can help you select the prepaid maintenance plan that is best for you.



<sup>&</sup>lt;sup>1</sup>Vehicle service agreements are offered by Toyota Motor Insurance Services, Inc., administered by Toyota Motor Services Company in certain states. In Florida, offered by Toyota Motor Insurance Company. <sup>2</sup>Toyota Financial Services is a service mark of Toyota Motor Insurance Services, Inc. <sup>3</sup>See individual plans for details on applicability.

