

## Safety Issue Type: Complaints

November 02 2016 NHTSA ID Number: 10923921

Components: AIR BAGS, SERVICE BRAKES, SEAT BELTS

NHTSA ID Number 10923921

Incident Date October 17 2016

Consumer Location TUCSON, AZ

Vehicle Identification Number JTDKN3DP4D3\*\*\*\*\*

### Complaint Summary

**CRASH** Yes I WAS DRIVING STRAIGHT ON A CITY ROAD WITH THE FLOW OF HEAVY  
**FIRE** No TRAFFIC AT ABOUT 40 MILES PER HOUR WHEN THE CAR IN FRONT OF ME  
**INJURIES** 1 CAME TO A SUDDEN STOP. I IMMEDIATELY SLAMMED ON MY BRAKES  
**DEATHS** 0 VERY HARD. AT THE TIME I DID THIS I HAD PLENTY OF SAFE DISTANCE  
BETWEEN US. BUT, THE BRAKES NEVER CAME ON AND I ENDED UP  
RUNNING INTO THE REAR END OF AN SUV AT APPARENTLY FULL SPEED  
WITHOUT ANY NOTICEABLE SLOWDOWN. THE BRAKES DID NOT COME ON.  
THEY DIDN'T GRAB, AND THEY DIDN'T MAKE ANY SCREECHING NOISE AND  
THERE WERE NO TIRE MARKS ON THE ROAD. ALSO ALL OF THE AIRBAGS  
DEPLOYED AND THIS WAS A FRONTAL IMPACT, WHICH WAS VERY  
SURPRISING AND SUFFOCATING. A CLOUD OF DUST FILLED THE CABIN OF  
THE CAR AND I COULD NOT BREATHE. I WAS LITERALLY SUFFOCATING  
UNTIL I WAS ABLE TO OPEN THE DOOR AND GET OUT OF THE VEHICLE. I  
DIDN'T EVEN FEEL THE SEAT BELT TIGHTEN UP BEFORE THE CRASH. THE  
BRAKES NEVER FELT LIKE THEY CAME ON AT ALL. \*TR \*JS

### Affected Products (1)

#### Vehicle

MAKE	MODEL	YEAR
TOYOTA	PRIUS	2013

### Associated Documents (2)

Complaint Letter

CL-10923921-8088.pdf 1730.46KB

<https://static.nhtsa.gov/odi/cmpl/2016/CL-10923921-8088.pdf>

Response Letter

RL-10923921-4102.pdf 559.411KB

<https://static.nhtsa.gov/odi/cmpl/2016/RL-10923921-4102.pdf>