- **9. Fuel System:** Fuel pump, fuel injectors, injection pump, distribution rails, fuel pressure regulator, fuel tank and metal fuel lines and fittings, fuel level sending unit, carburetor, throttle body, throttle cable, throttle linkage, accelerator pedal.
- **10. Cooling System:** Fan, clutch and shroud, radiator and its brackets and recovery tank, electric fan motor.

Our Better Coverage

Mechanical Advantage CareSM

The most comprehensive coverage available in a listed-parts contract includes the 10 components above plus the additional parts listed below and components 11 through 15:

- Suspension: Electronic suspension/variable suspension struts, switches, air tubes, control processor and sensors, air suspension bags, compressor, lines and fittings.
- Steering: Four-wheel steering pump, gear housing or rack assembly and their internal parts, power cylinder, center shaft, stepper motor, control processor and sensors.
- Electrical: Wiring harnesses.
- Cooling System: Thermostat.
- 11. Interior Electronics: Electronic climate control head, digital dash display, heads-up display projector and control unit, trip/mileage/engine function computer, cruise control assembly, factory-installed entertainment chassis including radio, magnetic tape player, dash-mounted compact disc player and graphic equalizer, television², video cassette player², DVD player², and navigation system².
- **12. Powertrain Electronics:** Engine Electronics—ignition coil, distributor, timing control processor and sensors, mixture control processor and sensors, IAC motor, cooling fan control processor and sensors. Electronically Controlled Transmission—transmission shift control processor and sensors.
- **13. ABS Brakes:** ABS booster/pump, master cylinder, solenoids, control processor and sensors.
- **14. Convenience Accessories:** Power window motor, window regulator, power seat motor, power door lock motor and its relays and actuator, power mirror



motors, power headlamp motor, power trunk or tailgate motor and solenoids, power top or sunroof motor, convertible top frame, power antenna motor, heated seat elements, horn and horn relay, rear window defogger/defroster, memory seat and steering wheel activator switches, motors, solenoids, control processor and sensors.

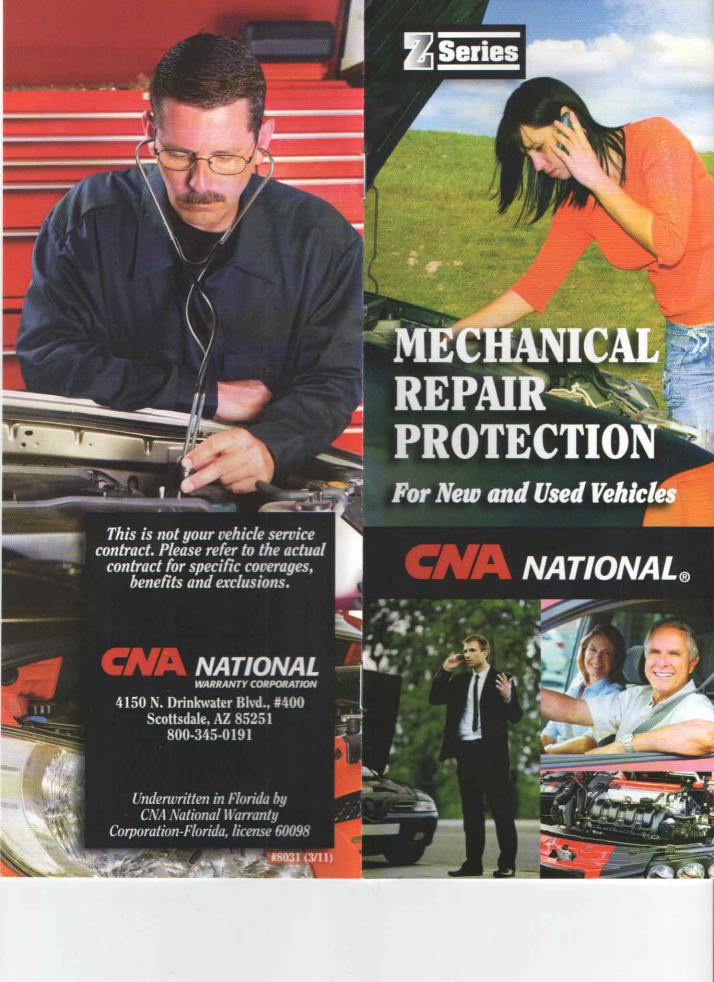
15. Vehicle Hardware: Bumper impact absorbers, headlamp mounting buckets, parking and side lamp bodies and sockets, hood latch and cables, hood hinges and springs, side door hinges, side door handles, glove box lock assembly, ash tray assembly, manual seat track assembly, courtesy light switches, trunk lid hinges and torsion bars, trunk lid striker plate.

Our Best Coverage

Automotive Preferred CareSM

Our top-of-the-line coverage includes all parts ranging from the engine and transmission to audio equipment and vehicle hardware¹, except for specifically excluded services and conditions and the few parts listed below.

- Accessory drive belt(s), hoses, tubes and clamps
- Antenna mast, mirrors and steering wheel
- Audio speakers and wiring, and cellular telephone
- Battery, fuses and fusible links
- Body, body panels, body fasteners, chassis frame and bumpers
- Brake drums, rotors, pads and linings
- Bright metal, trim, upholstery, insulation and paint
- Carpet
- Convertible top

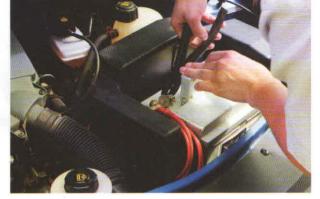


CNA: One of the Nation's Largest Insurers

CNA has been in the insurance business for more than 100 years. It is one of the nation's largest commercial lines insurers, and one of the 10 largest insurance organizations in the United States. CNA is rated A (Excellent) by A.M. Best.

Headquartered in Chicago, CNA has assets of over \$50 billion. Its wholly owned subsidiary, CNA National Warranty Corporation, has been in the vehicle service contract business since 1982 and is recognized as a leader in the automotive industry.

All of our service contracts are fully insured and backed by the strength of CNA, so you can drive worry-free for the full length of your contract term.



Our Assurance to You

When you purchase a CNA National service contract, we agree to pay to repair or replace covered parts that fail due to a mechanical breakdown. All you pay is the deductible you have chosen.

Repair	Cost Today	In 1 Year*	In 3 Years*	In 5 Years*
Engine	\$4,835	\$4,980	\$5,283	\$5,605
Transmission	\$2,525	\$2,601	\$2,759	\$2,927
Navigation System	\$1,904	\$1,961	\$2,081	\$2,207
Air Conditioning System	\$1,089	\$1,122	\$1,190	\$1,262
Steering Gear	\$895	\$922	\$978	\$1,038
ABS Control Processor	\$803	\$827	\$877	\$931
Sun Roof Motor	\$799	\$823	\$873	\$926
Fuel Pump	\$614	\$632	\$671	\$712
Drive Axles	\$561	\$578	\$613	\$650
Struts	\$541	\$557	\$591	\$627
Starter	\$501	\$516	\$547	\$581
Alternator	\$476			
Water Pump		\$490	\$520	\$552
Rear Window Defroster	\$454	\$468	\$496	\$526
	\$446	\$459	\$487	\$517
Fuel Tank	\$421	\$434	\$460	\$488
Brake Caliper	\$394	\$406	\$431	\$457
*Based on annual inflation of 3%		The repair costs listed are based on nationwide averages and may not reflect your actual coverage.		

EXTEND YOUR PROTECTION

Finance Term: up to 7 years

Manufacturer's Warranty: less than 3 years**

CNA National Service Contract: up to 10 years

^{**}Based on typical annual mileage of 15,000, a 3-year/36,000-mile warranty will expire after only 29 months.

CHOOSE THE PROTECTION THAT'S RIGHT FOR YOU ___

Our Basic Coverage

Powertrain Advantage CareSM

Provides valuable protection for your vehicle's most important components:

- 1. Engine¹: Cylinder block, cylinder head(s), rotor housings and their internal parts, intake manifold, exhaust manifold(s), timing gears, timing chain(s) or belt(s), timing chain or belt tensioner(s) and timing chain or belt cover, valve cover(s), flywheel or flexplate, ring gear, harmonic balancer, oil pump, fuel pump, vacuum pump, water pump, oil pan, turbocharger or supercharger housing(s) and their internal parts, waste gate, intercooler, engine mounts, EGR valve. Cylinder head gasket(s), intake manifold gasket(s), exhaust manifold gasket(s), rear main seal, valve cover gasket(s), oil pan gasket, front crankshaft seal, timing cover gasket, cam housing gasket(s).
- 2. Transmission¹: Transmission case, transaxle case, transfer case and their internal parts, torque convertor, vacuum modulator, cooler and metal cooler lines, transmission mounts, slave cylinder and master cylinder of a manual transmission clutch assembly. Pan gasket, output shaft seal, shifter seal, speedometer cable seal, front pump seal(s), all transfer case seals.
- 3. **Drivetrain Assembly**¹: Final drive and axle housing(s) and their internal parts, axle shafts and bearings, universal and constant velocity joints, drive shaft(s), center bearings and drive shaft yokes, four-wheel-drive engagement actuator/motor, traction control linkage, solenoids, control processor and sensors, 4 x 4 locking hub. Differential gasket(s), pinion seal, axle seal(s) or gasket(s), CV joint boots.

Our Good Coverage

Vehicle Value CareSM

Protects you against the cost of mechanical repairs to the parts listed above and components 4 through 10 below:



- 4. Suspension: Upper and lower control arms and their shafts and bushings, ball joints, steering knuckles and spindles, stabilizer and strut or track bars and their bushings and links, coil springs, torsion bars and their mounts, leaf springs and their shackles and bushings, hub bearings or wheel bearings, McPherson struts, hub or wheel bearing seals.
- **5. Front-Wheel Steering:** Steering gear housing, rack assembly, belt-driven pump and its reservoir and their internal parts, steering column shaft and its couplings and bearings, steering pump pulley and mounting bracket, pitman arm, idler arm, tie rods, steering linkages, pump shaft seal.
- **6. Brakes:** Master cylinder, wheel cylinders, calipers and their seals, power booster, accumulator, combination valve, backing plate assembly, metal brake lines and fittings, brake pedal, parking brake assemblies. (No coverage for ABS brake parts.)
- **7. Electrical:** Alternator, pulley and mounting bracket, voltage regulator, starter motor and its solenoid and drive, wiper motors, manually operated switches, neutral safety switch, backup light switch, brake light switch.
- 8. Air Conditioning and Heating: Belt-driven air conditioning compressor, clutch and coil, pulley, compressor mounting bracket, idler pulley and bearing and its mounting bracket, serpentine belt tensioner and its pulley and bearing, condenser, evaporator, accumulator, receiver-dryer, expansion valve, orifice tube, heater core, heater control valve, blower motor, control cables, ducts, plenum doors, compressor seals and gaskets and line o-rings.

- **9. Fuel System:** Fuel pump, fuel injectors, injection pump, distribution rails, fuel pressure regulator, fuel tank and metal fuel lines and fittings, fuel level sending unit, carburetor, throttle body, throttle cable, throttle linkage, accelerator pedal.
- **10. Cooling System:** Fan, clutch and shroud, radiator and its brackets and recovery tank, electric fan motor.

Our Better Coverage

Mechanical Advantage CareSM

The most comprehensive coverage available in a listed-parts contract includes the 10 components above plus the additional parts listed below and components 11 through 15:

- Suspension: Electronic suspension/variable suspension struts, switches, air tubes, control processor and sensors, air suspension bags, compressor, lines and fittings.
- Steering: Four-wheel steering pump, gear housing or rack assembly and their internal parts, power cylinder, center shaft, stepper motor, control processor and sensors.
- Electrical: Wiring harnesses.
- Cooling System: Thermostat.
- 11. Interior Electronics: Electronic climate control head, digital dash display, heads-up display projector and control unit, trip/mileage/engine function computer, cruise control assembly, factory-installed entertainment chassis including radio, magnetic tape player, dash-mounted compact disc player and graphic equalizer, television², video cassette player², DVD player², and navigation system².
- 12. Powertrain Electronics: Engine Electronics—ignition coil, distributor, timing control processor and sensors, mixture control processor and sensors, IAC motor, cooling fan control processor and sensors. Electronically Controlled Transmission—transmission shift control processor and sensors.
- 13. ABS Brakes: ABS booster/pump, master cylinder, solenoids, control processor and sensors.
- **14. Convenience Accessories:** Power window motor, window regulator, power seat motor, power door lock motor and its relays and actuator, power mirror



motors, power headlamp motor, power trunk or tailgate motor and solenoids, power top or sunroof motor, convertible top frame, power antenna motor, heated seat elements, horn and horn relay, rear window defogger/defroster, memory seat and steering wheel activator switches, motors, solenoids, control processor and sensors.

15. Vehicle Hardware: Bumper impact absorbers, headlamp mounting buckets, parking and side lamp bodies and sockets, hood latch and cables, hood hinges and springs, side door hinges, side door handles, glove box lock assembly, ash tray assembly, manual seat track assembly, courtesy light switches, trunk lid hinges and torsion bars, trunk lid striker plate.

Our Best Coverage

Automotive Preferred CareSM

Our top-of-the-line coverage includes all parts ranging from the engine and transmission to audio equipment and vehicle hardware¹, except for specifically excluded services and conditions and the few parts listed below.

- Accessory drive belt(s), hoses, tubes and clamps
- Antenna mast, mirrors and steering wheel
- Audio speakers and wiring, and cellular telephone
- Battery, fuses and fusible links
- Body, body panels, body fasteners, chassis frame and bumpers
- Brake drums, rotors, pads and linings
- Bright metal, trim, upholstery, insulation and paint
- Carpet
- Convertible top

Exhaust system and catalytic convertor

Filters and filter housings

• Glass, lenses, sealed beams and light bulbs

Jack and tool kit, wheel lugs and lug nuts

- Manual transmission clutch disc, pressure plate and throw-out bearing
- PCV valve and fuel vapor canister

Radiator cap

- Seat belt assembly, air bag system and sensors
- Shock absorbers, tires, wheels and wheel covers
- Spark plugs, plug wires and glow plugs

Windshield wiper rubber inserts

Any parts or components of a natural gas/propane fuel system

Some services and conditions are not covered, as listed in the contract.

Our "Wrap" Coverage

Factory Wrap+Plus CareSM

A choice of plans that provide additional protection by "wrapping around" your new vehicle's factory powertrain warranty plus extended coverage for your engine, transmission and drivetrain assembly after the warranty expires.¹

Factory+Plus ValueSM
 Includes the parts of components 1 through 10 listed above.

• Factory+Plus AdvantageSM
Includes the parts of components 1 through 15 listed above.

Factory+Plus PreferredSM
 Covers all parts except for specifically excluded services and conditions and the few parts listed under Automotive Preferred CareSM.

Our Coverage for Your Certified Vehicle

Certified+Plus CareSM

Choose the extra protection you need to go beyond your used vehicle's factory certified warranty.¹

Certified+Plus AdvantageSM
 Includes the parts listed for components 1 through 15.

Certified+Plus PreferredSM
 Covers all parts except for specifically excluded



services and conditions and the few parts listed under Automotive Preferred CareSM.

Additional Coverages



Sport Package

If the vehicle you purchased is a sport utility, van or truck, the following parts are also covered automatically.

 Body Accessories: Step bumpers and mounting brackets, spare tire carrier, spare tire swing arm and its pivot latches and locks, running boards, swing-away mirror arms and mounts, pop-out or sliding side/rear window latches and hinges.

 Convenience and Utility: Bed liner (except warpage), rail protectors, tailgate handle, tailgate lock and cables, tailgate hinges and latches, tailgate edge protectors, cargo tie-downs, cargo lamp, gun rack and tool box.

 Four-Wheel Accessories: Locking hub assembly (except damaged or worn brake rotors), skid plates, tow hooks, power winch motor and remote control wiring harness, power winch rollers, brush guards and headlight grills.

 Trailering: Trailer hitch receiver, insert and wiring receptacle, bed-mounted fifth-wheel hitch, auxiliary fuel tank and its cut-over switch, running light bodies and lenses.

Seal & Gasket Coverage

Our most comprehensive coverage for seals and gaskets is provided with Automotive Preferred CareSM (excluding non-covered services and conditions listed in your contract). Whichever coverage you choose, the following items are automatically included at no additional charge!

• Engine: Cylinder head gasket(s), intake

manifold gasket(s), exhaust manifold gasket(s), rear main seal, valve cover gasket(s), oil pan gasket, front crankshaft seal, timing cover gasket, cam housing gasket(s).

Transmission/Transfer Case: Pan gasket, output shaft seal, shifter seal, speedometer cable seal, front pump seal(s), all transfer case seals.

Drivetrain Assembly: Differential gasket(s), pinion seal, axle seal(s) or gasket(s), CV joint boots.

Steering: Pump shaft seal.

Suspension: Hub or wheel bearing seals.

Air Conditioning: Compressor seals and gaskets and line o-rings.

Specially Equipped and Customized **Vehicles**

Depending on how your vehicle is equipped or customized, a surcharge may be required to make your vehicle eligible for a CNA service contract.

Custom Suspension Vehicles For vehicles that meet our guidelines for lifted or lowered body and/or suspension, and/or equipped with oversized tires (coverage does not extend to non-OEM parts).

Snowplow-Equipped Vehicles For vehicles equipped with a snowplow for personal, business, or commercial use (coverage does not extend to the snowplow itself or any part of the snowplow system).

Your Added Benefits

Expense Reimbursement Package

Whichever coverage you choose, you always enjoy these important benefits for covered repairs at no additional cost:3

- Roadside Assistance: Call our toll-free number for dispatch "sign-and-drive" service up to \$50 per occurrence or up to \$100 for towing. Or, if you prefer, call your own service provider and we will reimburse you for charges up to those dollar limits.
 - Flat Tire
 - Out of Gas
 - Kevs Locked in Car
 - **Battery Discharged**



Rental Car: Reimbursement for rental vehicle charges up to \$245, not to exceed \$35 per 24hour period.

Manufacturer's Warranty Deductible: Up to \$100 toward your deductible for repairs covered

by your factory warranty.

Travel Lodging: Reimbursement for meals and lodging up to \$225, not to exceed \$75 per 24hour period, when you are stranded overnight more that 100 miles from home due to a covered breakdown.

Repair Locator Assistance: Your selling dealer is best equipped to handle your service needs. However, our service contract is also honored at thousands of locations nationwide, including Firestone, AAMCO, Pep Boys and Enterprise.

Claim Payment: If you should ever find yourself at a repair facility that is not part of our network, we can pay for covered repairs through our national credit card account—reducing or eliminating your out-of-pocket expenses.

If your vehicle has the original manufacturer's extended powertrain warranty (or a factory certified warranty), no coverage is available under Engine, Transmission and Drivetrain Assembly during the term of that manufacturer's warranty.

Coverage applies only if factory-installed or

dealer-installed factory options.

Some coverages and benefits are prohibited in certain states.