

JOB# 1 CHARGES

LABOR

J# 1 28TOZZA

\*\*STEERING/SUSP\*\*

TECH(S):135

190.00

CLIENT STATES RECENTLY HAD BODY WORK PERFORMED ON RIGHT FRONT AREA OF VEHICLE WITH SUSPENSION REPAIRS. NOW VEHICLE WHEN GOING OVER ROUGH ROADS HAS A RATTLE TYPE NOISE IN LEFT FRONT AREA OF VEHICLE. INSPECT AND REPORT. TRACTION LIGHT ON AT TIME OF WRITE UP PERFORMED HEALTH CHECK. FOUND CODE C1231 STEERING ANGLE SENSOR CIRCUIT. INSPECTED STEERING ANGLE CIRCUITS. FOUND 12V AT PINS 5 AND 6 OF CONNECTOR L51. FOUND .8 OHMS AT PIN 2 OF CONNECTOR L51/GOOD. INSPECTED RACK AND PINION. FOUND THE INNER TIE ROD ON THE RF AT 14MM AND THE LF INNER TIE ROD AT 10MM. THERE IS TOO MUCH DEVIATION FROM RIGHT TO LEFT. RECOMMEND CENTER RACK AND PINION, ALIGNMENT, THEN RECHECK. AFTER THAT REPAIR IS DONE, RECOMMEND TO PERFORM STEERING ANGLE CALIBRATION. IF THE STEERING ANGLE CALIBRATION DOES NOT TAKE, RECOMMEND REPLACE STEERING ANGLE SENSOR (SPIRAL CABLE ASSY). ALSO FOUND THE LOWER STEERING COLUMN COVER LOOSE PRIOR TO INSPECTION. FOUND IT BROKEN AND GLUED BEFORE. SECURED COVERS BEST AS POSSIBLE. RECOMMEND REPLACE IF CUSTOMER IS CONCERN. ROAD TESTED THE VEHICLE TO VERIFY NOISE FOUND NOISE COMING FROM THE LF FRONT WHEEL AREA WHEN TURNING THE STEERING WHEEL AND WHILE DRIVING OVER BUMPS. FOUND THE LF LOWER CONTROL ARM LOOSE/SHIFTING. POSSIBLE BOLT IS NOT TORQUED AND OR BUSHING IS TORN. RECOMMEND REMOVE SUB FRAME AND INSPECT. CALLED FATHER EXPLAINED VEHICLE NEEDS SPIRAL CABLE TO TURN OFF SKID CONTROL LAMP CLIENT DECLINED REPLACEMENT OF SPIRAL CABLE AT THIS TIME 6:21PM 12/3/19

JOB# 1 TOTALS

LABOR

190.00

JOB# 1 JOURNAL PREFIX TOCB JOB# 1 TOTAL

190.00

JOB# 2 CHARGES

LABOR

J# 2 01TOZ01

FLOOR MAT POLICY

TECH(S):135

0.00

ALL DRIVERS' MATS THAT ARE NOT SECURED, DOUBLE-STACKED OR INTERFERE WITH THE VEHICLE'S PEDAL OPERATION SHOULD BE PROPERLY SECURED OR REMOVED AND PLACED IN THE VEHICLE'S TRUNK. PLEASE DOCUMENT THE APPROPRIATE ACTION TAKEN IN THE "CORRECTION" STATEMENT OF THE REPAIR ORDER.  
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JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX TOCB JOB# 2 TOTAL

0.00

JOB# 3 CHARGES

LABOR

PAGE 1 OF 3

CUSTOMER COPY

[CONTINUED ON NEXT PAGE]

06:23pm

WARNING

Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and parts, including, but not limited to, fuel, oil, batteries, brakes, and tires. When you service, clean, or maintain your vehicle, you will be exposed to listed chemicals contained in waste and replacement fluids, fumes, grease, grime, and certain replacement parts, and particulates from components. When we service your motor vehicle, we will return used parts to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

To minimize your exposure when servicing, maintain cleaning your vehicle: 1) work in a well-ventilated area, not smoke, drink, or eat while working; 2) wash your hands when finished or when taking a break; and 3) follow manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components.

(Posted in accordance with Proposition 65 in Cal. Health & Safety Code § 25249.5 et seq.) For further information about Proposition 65, visit <http://www.cdph.ca.gov/prop65.htm>