ΤΟΥΟΤΑ

Tech Tip T-TT-0611-20

Market

USA

Multimedia Recorder (MMR) Download Instructions

Service Category

Audio/Visual/Telematics

Section

Navigation/Multi Info Display

All Applicable Models

APPLICABLE VEHICLES

2020-2021	C-HR	2018-2020	Sienna
2018-2021	Camry	2020-2021	Prius
2019-2021	Avalon	2019-2021	Avalon HV
2020-2021	Highlander	2020-2021	Highlander HV
2020-2021	Tacoma	2020-2021	Tundra
2020-2021	4Runner	2020-2021	Corolla HV
2019-2021	RAV4	2019-2021	Corolla Hatchback
2020-2021	Prius Prime	2020-2021	Corolla
2020-2021	Sequoia	2018-2021	Camry HV

CONDITION

To assist with the early detection and early resolution of audio related concerns, it may be requested as part of the remanufactured head unit return to recover MMR data from the head unit. The following steps are instructions on how to retrieve the data from the system and are only to be used when requested by audio suppliers, FTS, and/or FPEs.

RECOMMENDATIONS

Press and hold the "Audio" button on the faceplate while cycling the headlight switch from off to on three times.

2. Select "Failure Diagnosis".

Service Menu	1	
	Failure Diagnosis	
	Function Check/Setting	
	Service Information	
	Product Information	
	05/10/2021	
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RECOMMENDATIONS 3. Select "Diagnosis Recorder".		
Failure Diagnosis	Back	
System Check Storage Check Diagnosis Recorder		
4. Deselect "Recording ON/OFF process).	" (it should be green and it needs to be whit	e/grey to continue this
MM Diag Recorder Delete REC DATA BT Communication Trace output Recording ON/OFF WFI Communication Trace output		
5. Press and hold the hidden bu	itton for 30 seconds.	
Diagnosis Recorder	Back	
MM Diag Recorder Delete REC DATA BT Communication Trace output Recording ON/OFF WiFi Communication Trace output		
6. Insert a blank USB drive into	the vehicle's USB port (4GB capacity is nee	ded).
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RECOMMENDATIONS	
7. Press and hold the "output" button for five (5) second Failure diagnosis information selection BACK	ds.
ALL selection SW ALL selection Cancel SW NEXT PAGE Power supply trace BT Communication Mode management BT trace AVC-LAN trace WiFi Communication WiFi trace Center communication Maker peculiarity trace version Info trace	
8. Select the "Yes" button on the pop-up screen.	
Failure diagnosis information selection BACK ALL selection SW ALL selection cancel SW NEXT PAGE	
ALL selection SW ALL selection cancel SW NEXT PAGE Power supply trace BT Communication Start copy files to USB memory. OK? Yes Cancel Maker peculiarity trace version Info trace OUTPUT	
9. Select the "OK" button on the next pop-up screen.	
Failure diagnosis information selection BACK ALL selection SW ALL selection cancel SW NEXT PAGE Power supply trace BT Communication Mode measurement BT trace Connect private USB memory. OK Maker peculiarity trace version Info trace OUTPUT	
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