ΤΟΥΟΤΑ

Tech Tip T-TT-0611-20

Market

USA

Multimedia Recorder (MMR) Download Instructions

Service Category

Audio/Visual/Telematics

Section

Navigation/Multi Info Display

All Applicable Models

APPLICABLE VEHICLES

| 2020-2021 | C-HR | 2018-2020 | Sienna |
|-----------|-------------|-----------|-------------------|
| 2018-2021 | Camry | 2020-2021 | Prius |
| 2019-2021 | Avalon | 2019-2021 | Avalon HV |
| 2020-2021 | Highlander | 2020-2021 | Highlander HV |
| 2020-2021 | Tacoma | 2020-2021 | Tundra |
| 2020-2021 | 4Runner | 2020-2021 | Corolla HV |
| 2019-2021 | RAV4 | 2019-2021 | Corolla Hatchback |
| 2020-2021 | Prius Prime | 2020-2021 | Corolla |
| 2020-2021 | Sequoia | 2018-2021 | Camry HV |

CONDITION

To assist with the early detection and early resolution of audio related concerns, it may be requested as part of the remanufactured head unit return to recover MMR data from the head unit. The following steps are instructions on how to retrieve the data from the system and are only to be used when requested by audio suppliers, FTS, and/or FPEs.

RECOMMENDATIONS

Press and hold the "Audio" button on the faceplate while cycling the headlight switch from off to on three times.

2. Select "Failure Diagnosis".

| Service Menu | 1 | |
|--------------|------------------------|--|
| | Failure Diagnosis | |
| | Function Check/Setting | |
| | Service Information | |
| | Product Information | |
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| | 05/10/2021 | |
| Expires on | 05/18/2021 | |

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| | | |
| RECOMMENDATIONS 3. Select "Diagnosis Recorder". | | |
| Failure Diagnosis | Back | |
| System Check Storage Check Diagnosis Recorder | | |
| | | |
| 4. Deselect "Recording ON/OFF process). | " (it should be green and it needs to be whit | e/grey to continue this |
| MM Diag Recorder Delete REC DATA BT Communication Trace output Recording ON/OFF WFI Communication Trace output | | |
| 5. Press and hold the hidden bu | itton for 30 seconds. | |
| Diagnosis Recorder | Back | |
| MM Diag Recorder Delete REC DATA BT Communication Trace output Recording ON/OFF WiFi Communication Trace output | | |
| | | |
| 6. Insert a blank USB drive into | the vehicle's USB port (4GB capacity is nee | ded). |
| | | |
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| | |
| RECOMMENDATIONS | |
| 7. Press and hold the "output" button for five (5) second Failure diagnosis information selection BACK | ds. |
| ALL selection SW ALL selection Cancel SW NEXT PAGE Power supply trace BT Communication Mode management BT trace AVC-LAN trace WiFi Communication WiFi trace Center communication Maker peculiarity trace version Info trace | |
| 8. Select the "Yes" button on the pop-up screen. | |
| Failure diagnosis information selection BACK ALL selection SW ALL selection cancel SW NEXT PAGE | |
| ALL selection SW ALL selection cancel SW NEXT PAGE Power supply trace BT Communication Start copy files to USB memory. OK? Yes Cancel Maker peculiarity trace version Info trace OUTPUT | |
| 9. Select the "OK" button on the next pop-up screen. | |
| Failure diagnosis information selection BACK ALL selection SW ALL selection cancel SW NEXT PAGE Power supply trace BT Communication Mode measurement BT trace Connect private USB memory. OK Maker peculiarity trace version Info trace OUTPUT | |
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