







**WARRANTY ENHANCEMENT PROGRAM W05
FREQUENTLY ASKED QUESTIONS**

Q1: Is this a recall?

A1: No. This is not a recall. At Toyota, we are dedicated to providing vehicles of outstanding quality and value. As part of our continual efforts to ensure customer satisfaction, Toyota is advising you of this enhancement to the warranty coverage to assure you that we stand behind the product.

Q2: Which warning lamps will illuminate if the Intelligent Power Module (IPM) has failed?

A2: The various warning lamps shown below will illuminate on the instrument panel if the Intelligent Power Module (IPM) fails. The vehicle will also enter a fail-safe mode.

| Warning Lights | | | |
|---|----------------------------|---|--|
|  | Hybrid System Warning |  (Yellow Light) | Electronically Controlled Brake System Warning Light |
|  | Slip Indicator | PCS | Pre-Collision System Warning Light (If equipped) |
|  | Check Engine Warning Light | | |

Please note: It is possible for the lights above to be illuminated and the condition not be related to this Warranty Enhancement program.

Q2a: What is Fail-Safe Mode?

A2a: Fail-Safe Mode is a form of vehicle self-protection (also known as Limp-Home Mode). When the vehicle's self-diagnostic system determines a possible malfunction, the hybrid control system may reduce vehicle power to minimize potential component damage. The vehicle is still drivable, but you will notice a reduction in available vehicle power and speed. If this condition occurs, the vehicle should be immediately taken to an authorized Toyota Dealer for appropriate diagnosis and repair.

Q2b: What if the dealer performs diagnosis and determines that my vehicle is not covered by this Warranty Enhancement Program?

A2b: The warning lights and stored hybrid system DTCs can be triggered due to conditions detected not specific to the inverter assembly and its internal components. These additional conditions may require diagnosis or repairs not specifically covered by this Warranty Enhancement. Please be aware that if the condition is not covered by this warranty enhancement, you may be responsible for the initial diagnostic fees and any other repairs you may decide to have performed. Any authorized Toyota Dealership can determine if a condition is covered by this Warranty Enhancement.

Q3: If my vehicle is operating properly, do I need to make an appointment with my dealership?

A3: No, you do not need to take your vehicle to a dealership unless your vehicle is exhibiting the conditions described in this letter. **Even if you have not experienced one of these conditions, please keep this letter with your Owner's Manual Supplement in your glove compartment for future reference.**