



Year & Model: 2012 PRIUS V

September 2017  
SOSH-W05-1A

## WARRANTY ENHANCEMENT PROGRAM

### NOTIFICATION

*Please read the information provided below. If you experience the condition described below, contact your Toyota dealer. Otherwise, no other immediate action is required by you at this time.*

Dear Toyota Owner:

At Toyota, we are dedicated to providing vehicles of outstanding quality and value. As part of our continual efforts to ensure customer satisfaction, Toyota would like to advise you of an enhancement to portions of your Toyota Prius V New Vehicle Limited Warranty related to the hybrid system Intelligent Power Module (IPM) located inside the inverter assembly. This Warranty Enhancement covers failure of the IPM and other internal inverter components potentially damaged by the IPM failure. This condition is indicated by hybrid system diagnostic trouble codes (DTCs) that your dealer can find by use of a special diagnostic tool. If one or more of these DTCs are detected, various warning lamps on the instrument panel will also illuminate and the vehicle will enter fail-safe mode.

*Please note: The warning lights and stored hybrid system DTCs can be triggered due to conditions detected not specific to the inverter assembly and its internal components. These additional conditions may require diagnosis or repairs not specifically covered by this Warranty Enhancement. Please be aware that if the condition is not covered by this warranty enhancement, you may be responsible for initial diagnostic fees and any other repairs you may decide to have performed. Any authorized Toyota Dealership can determine if a condition is covered by this Warranty Enhancement.*

While the majority of vehicles will not experience this condition, we are offering the following New Vehicle Warranty Extension.