

Warranty Enhancement Program Details – Intelligent Power Module (IPM)

This Warranty Enhancement Program provides an extension to the vehicle's "New Vehicle Limited Warranty" for repairs related to certain internal malfunctions of the Intelligent Power Module (IPM). The vehicles covered under this Warranty Enhancement must first have Safety Recall R08 (Software Update for Motor Generator ECU and Power Management ECU) performed (if applicable).

If the condition is verified by a Toyota Dealership and the vehicle meets the coverage requirements for this warranty enhancement, the vehicle will be repaired in accordance with the terms of this Warranty Enhancement Program.*

This warranty enhancement provides coverage for 15 years from the vehicle's date of first use with no mileage limitation.

Toyota does not believe this condition concerns a safety defect. We are taking this action to assure you that we stand behind our product and to enhance your ownership experience.

Please note that this coverage is for warranty work performed at an authorized Toyota dealer only.

What should you do?

If you have experienced the condition described above, please contact any authorized Toyota dealer and make arrangements for diagnosis and, if applicable, repair.

If you have not experienced or are not currently experiencing the condition described, there is no action necessary at this time. Please keep this letter with your Owner's Manual Supplement in your glove compartment for future reference.

If you have previously paid for repairs related to this specific condition, please contact your Toyota dealership for reimbursement consideration.

We have sent this notice in the interest of your continued satisfaction with our products, and sincerely regret any inconvenience this may have caused you.

If you have further questions about this program, please contact the Service Department at your Toyota dealer.

Thank you for driving a Toyota. We appreciate your continued patronage.

TOYOTA CANADA INC.

**This Warranty Enhancement Program is limited to your specific vehicle whose vehicle identification Number (VIN) is printed below and is subject to the same terms and conditions set forth in the New Vehicle Limited Warranty Section of your Owner's Manual Supplement. For example, damage from abuse, theft and/or vandalism is not covered by the New Vehicle Limited Warranty or this warranty enhancement. Vehicles deemed salvaged, scrapped, junked, totaled or written off, do not qualify for this Warranty Enhancement Program. Please see your Toyota dealer for additional details.*

Attachment: Q&A