

Paint Stains Under Rapgard

| Service Category | Vehicle Exterior | | | Toyota Supports |
|---------------------|------------------|--------|-----|-----------------|
| Section | Paint/Coatings | Market | USA | Toyota Supports |

Applicability

| YEAR(S) | MODEL(S) | ADDITIONAL INFORMATION | |
|-------------|------------------------|------------------------|--|
| 2008 – 2011 | 4Runner, Avalon, | | |
| | Camry, Camry HV, | | |
| | Corolla, FJ Cruiser, | | |
| | Highlander, Highlander | | |
| | HV, Land Cruiser, | | |
| | Matrix, Prius, Prius | | |
| | PHV, RAV4, Sequoia, | | |
| | Sienna, Solara, | | |
| | Tacoma, Tundra, | | |
| | Venza, Yaris | | |

TSB REVISION NOTICE

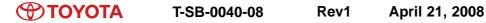
March 10, 2010 Rev1:

• Applicability has been updated to include 2009 – 2011 model year Toyota vehicles.

Any previous printed versions of this service bulletin should be discarded.

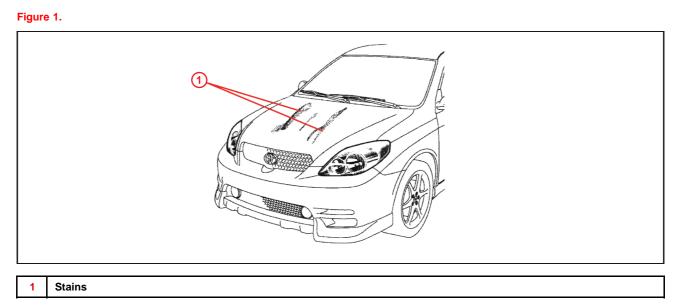
Introduction

On some vehicles, when Rapgard[™] is removed, the paint may have a stained appearance. These stains appear to be under the clear coat (repainting this area is not necessary). The stain patterns are usually under wrinkles in the Rapgard[™]. These wrinkles sometimes trap water and cause the paint to stain from the trapped moisture, especially on horizontal surfaces, such as the hood, roof, and trunk. Stains can be removed by heating the stained surface to remove the trapped moisture.



Paint Stains Under Rapgard

Introduction (Continued)



Warranty Information

| OP CODE | DESCRIPTION | TIME | OFP | T1 | T2 |
|---------|-----------------------------|------|-------------|----|----|
| BD8038 | Paint Stains Under Rapgard™ | 0.6 | 53301-##### | 67 | 99 |

APPLICABLE WARRANTY

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Required Tools & Equipment

| TOOLS & MATERIAL | QUANTITY | |
|-----------------------------|----------|--|
| Infrared Lamp or Heat Gun | 1 | |
| Aluminum Foil or Damp Cloth | 1 | |
| Thermometer | 1 | |

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Repair Procedure

- 1. Use the aluminum foil or damp cloth to cover plastic/rubber parts that are near the stain.
- 2. Apply heat to the stain using an infrared lamp or heat gun.

Rev1

NOTICE

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Apply heat for 5 – 10 minutes at 158^{\circ}F - 176^{\circ}F (70^{\circ}C - 80^{\circ}C). Do NOT allow the surface to become hotter than 176^{\circ}F (80^{\circ}C). Measure the temperature with a thermometer.
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3. After applying heat for 5 minutes, examine the area to determine if the stain has been removed. If the stain still exists, continue to apply heat and re-examine the stain 5 minutes later.