

5-1. Essential information

If your vehicle needs to be towed

If towing is necessary, we recommend having your vehicle towed by your Toyota dealer or a commercial towing service, using a lift-type truck or a flat bed truck.

Use a safety chain system for all towing, and abide by all state/provincial and local laws.

If towing from the front, the vehicle's rear wheel and axles must be in good condition. (→P. 491)

If they are damaged, use a towing dolly or flat bed truck.

Before towing

The following may indicate a problem with your transmission. Contact your Toyota dealer before towing.

- The hybrid system is operating, but the vehicle will not move.
- The vehicle makes an abnormal sound.

Emergency towing

If a tow truck is not available, in an emergency your vehicle may be temporarily towed using a cable or chain secured to the emergency towing eyelet. This should only be attempted on hard, surfaced roads for short distances below 18 mph (30 km/h).

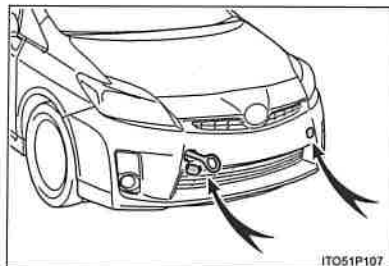
A driver must be in the vehicle to steer and operate the brakes. The vehicle's wheels, drive train, axles, steering and brakes must be in good condition.

5

When trouble arises

5-1. Essential information

► Towing eyelet



■ Emergency towing procedure

- STEP 1** Release the parking brake.
- STEP 2** Turn the "POWER" switch to ON mode.
- STEP 3** Put the shift lever in "N".

⚠ CAUTION

■ While towing

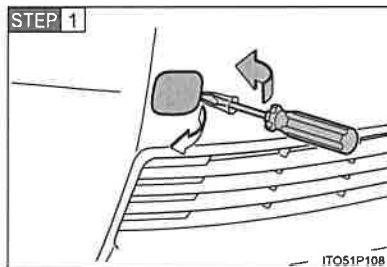
- Use extreme caution when towing the vehicle.
Avoid sudden starts or erratic driving maneuvers which place excessive stress on the emergency towing eyelet and the cable or chain.
- If the hybrid system is not operating, the power assist for the brakes and steering will not function, making steering and braking more difficult.

⚠ NOTICE

■ To prevent causing serious damage to the transmission

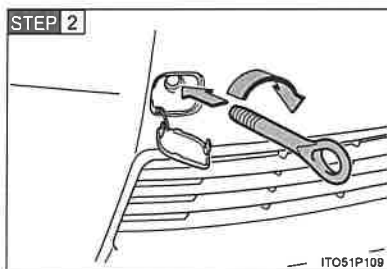
Never tow this vehicle from the rear with the four wheels on the ground.
This may cause serious damage to the transmission.

Installing towing eyelet

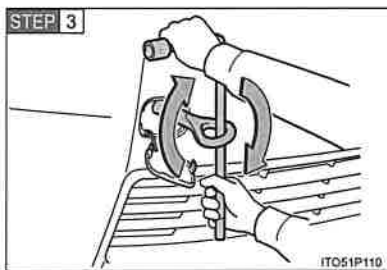


Remove the eyelet cover using a flathead screwdriver.

To protect the bodywork, place a rag between the screwdriver and the vehicle body, as shown in the illustration.



Insert the towing eyelet into the hole and tighten partially by hand.



Tighten down the towing eyelet securely using a wheel nut wrench.

■ Location of the emergency towing eyelet

→P. 524

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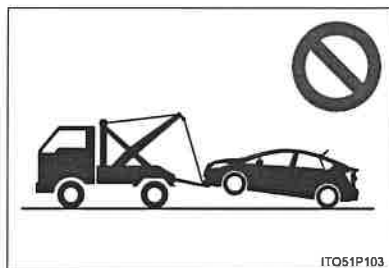
CAUTION

■ Installing towing eyelet to the vehicle

Make sure that towing eyelet is installed securely.

If not securely installed, towing eyelet may come loose during towing. This may lead to accidents that cause serious injury or even death.

Towing with a sling-type truck



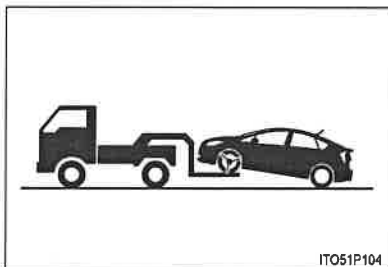
NOTICE

■ To prevent body damage

Do not tow with a sling-type truck, either from the front or rear.

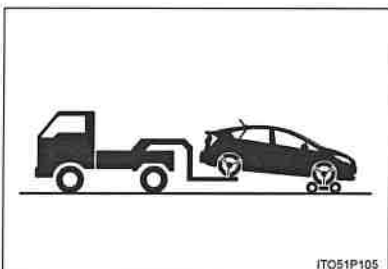
Towing with a wheel lift-type truck

► From front



Release the parking brake.

► From rear



Use a towing dolly under the front wheel.

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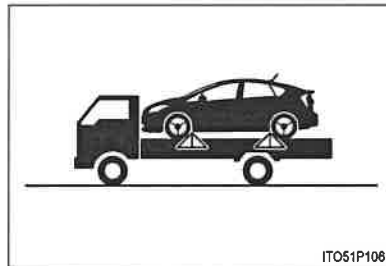
■ To prevent causing serious damage to the transmission

Never tow this vehicle from the rear with the front wheels on the ground.

■ To prevent damaging the vehicle

When raising the vehicle, ensure adequate ground clearance for towing at the opposite end of the raised vehicle. Without adequate clearance, the vehicle could be damaged while being towed.

Using a flat bed truck



If you use chains or cables to tie down your vehicle, the angles shaded in black must be 45°.

Do not overly tighten the tie downs or the vehicle may be damaged.