



# DUBLIN TOYOTA *Doin' It Right!*

**Family Owned for Over 32 Years!**

4321 Toyota Drive, Dublin, CA 94568  
Sales 925-829-7700 Service 925-551-0620



## Ray Crisologo

6831 Lancaster Rd.  
Dublin, CA 94568  
925-353-8148

**September 10, 2024**

RO # **589142**

Tag # **Y939**

2009 Toyota Prius - **147,080** mi.

VIN # **JTDKB20U793515431**

License # **6GPR040**

Service Consultant. **Eric Davidson**

Certified Technician. **Judan Coats**



Scan the QR code above or visit  
<https://emailtcc.com/c8pyje> for details

## Original Customer Requests



The following is what you requested we perform or investigate regarding your vehicle:

1. PERFORM COURTESY VEHICLE INSPECTION INCLUDING TIRE PRESSURE CHECK. INSPECT DRIVER'S FLOOR MAT FOR PROPER INSTALLATION. REMOVE DOUBLE-STACKED OR IMPROPER FLOOR MATS FROM THE DRIVER'S COMPARTMENT AND RELOCATE TO THE TRUNK OR CARGO AREA. CHECK AND ADJUST TIRE PRESSURES
2. CSUT STATES HYBRID WARNING LIGHT ON AFTER REPAIRS TOWED IN. CHECK ENGINE LIGHT IS ON DASH. PERFORMED HEALTH CHK.  
P1121-COOLANT FLOW CONTROL VALVE POSITION SENSOR CIRCUIT STUCK  
P3000-BATT CONTROL SYSTEM  
P0A80-REPLACE HYBRID BATTERY PACK.  
AS PER FREEZE FRAME DATA BATTERY BLOCK VOLUME-V14 13.10V.HAS 1.6V DIFFERENCE THAN THE REST OF THE BATTERY PACK.RECOMMEND TO REPLACE BATTERY PACKS,FILTER AND CLEAN BLOWER FAN.  
P1121-COOLANT CONTROL VALVE STUCK OPEN OR CLOSE.RECOMMEND TO REPLACE VALVE AND CHECK

## Multipoint Inspection Results

Failed Inspection	Observation	Recommendation
Check Engine Light	Check Engine Light On	COOLANT CONTROL VALVE ASSY
Check Engine Light	HV BATTERY PACK V-14 HAS LOW VOLTAGE	HV BATTERY,FILTER AND CLEAN BLOWER FAN

## Requested / Recommended Services

Original Customer Requests	Estimate	Declined	Approved
PERFORM COURTESY VEHICLE INSPECTION INCLUDING TIRE PRESSURE CHECK. INSPECT DRIVER'S FLOOR MAT FOR PROPER INSTALLATION. REMOVE DOUBLE-STACKED OR IMPROPER FLOOR MATS FROM THE DRIVER'S COMPARTMENT AND RELOCATE TO THE TRUNK OR CARGO AREA. CHECK AND ADJUST TIRE PRESSURES	\$0.00		
CSUT STATES HYBRID WARNING LIGHT ON AFTER REPAIRS TOWED IN. CHECK ENGINE LIGHT IS ON DASH. PERFORMED HEALTH CHK. P1121-COOLANT FLOW CONTROL VALVE POSITION SENSOR CIRCUIT STUCK P3000-BATT CONTROL SYSTEM P0A80-REPLACE HYBRID BATTERY PACK. AS PER FREEZE FRAME DATA BATTERY BLOCK VOLUME-V14 13.10V.HAS 1.6V DIFFERENCE THAN THE REST OF THE BATTERY PACK.RECOMMEND TO REPLACE BATTERY PACKS,FILTER AND CLEAN BLOWER FAN. P1121-COOLANT CONTROL VALVE STUCK OPEN OR CLOSE.RECOMMEND TO REPLACE VALVE AND CHECK	\$0.00		
<b>Subtotal</b>	<b>\$0.00</b>		

Inspection Recommendations		Estimate	Declined	Approved
Check Engine Light: (Check Engine Light On) - COOLANT CONTROL VALVE ASSY	FAIL	\$991.20		
Check Engine Light: (HV BATTERY PACK V-14 HAS LOW VOLTAGE) - HV BATTERY,FILTER AND CLEAN BLOWER FAN	FAIL	\$3,586.90		
<b>Subtotal</b>		<b>\$4,578.10</b>		

Totals, Taxes and Fees	Estimate	Declined	Approved
Estimate Subtotal	\$4,578.10		
Hazardous materials / misc	\$0.00		
Tax	\$289.88		
<b>Estimate Total (valid for 30 days)</b>	<b>\$4,867.98</b>		

As low as **\$384.15** / month with SunBit<sup>1</sup>

<sup>1</sup>Example(s) based on 12 monthly payments, a 32.26% APR, and a 20% payment of the purchase price including tax due at checkout. Actual terms will vary. Subject to approval based on creditworthiness. 8.99 - 35.99% APR. Payment due at checkout. A 3- month 0% APR plan may be available for approved customers at participating merchants only. 6-, 9-, 12-, 15-, and 18- month plans subject to interest. Not available in VT, WV, or WY. Account openings and payment activity are reported to a major credit bureau. See Rates and Terms for loan requirements and state restrictions. Rates & Terms. Sunbit Now, LLC is licensed under the CT Laws Relating to Small Loans (lic. # SLC-1760582 & SLC-BCH-1844702); NMLS ID 1760582.Loans are made by Transportation Alliance Bank, Inc., dba TAB Bank, which determines qualifications for and terms of credit.