

12V Auxiliary Battery Charge May Deplete When PHEV Charging Cable has an Extended Connection Without Charging

Service

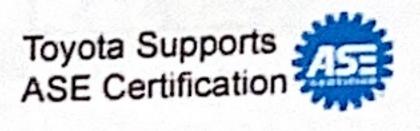
Category

Engine/Hybrid System

Section

Starting

Market USA



Applicability

| YEAR(S) | MODEL(S) | ADDITIONAL INFORMATION |
|-------------|-------------|------------------------|
| 2023 - 2024 | Prius Prime | |

Introduction

Some 2023 – 2024 model year Prius Prime vehicles may exhibit a condition where the 12V auxiliary battery charge may deplete due to the plug-in charge control ECU not entering sleep mode when the Plug-in Hybrid Electric Vehicle (PHEV) charging cable has an extended connection without charging (for more than two hours). The plug-in charge control ECU has been modified to reduce the possibility of this condition. Follow the Repair Procedure in this bulletin to address this condition.