

DISTRIBUTE TO: <input checked="" type="checkbox"/> Service Manager <input checked="" type="checkbox"/> Warranty Administrator	 TOYOTA Warranty Policy Bulletin	No.: POL16-03 Date: 04/19/2016 Page: 1 of 3 REVISED 08/23/16
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**SUBJECT: WARRANTY ENHANCEMENT PROGRAM (ZG1):
WARRANTY EXTENSION FOR BRAKE ACTUATOR
ASSEMBLY ON CERTAIN 2006-2007 MY HIGHLANDER
HYBRID AND 2004-2009 MY PRIUS VEHICLES**

Background

Toyota has received some reports where various brake system related warning lamps illuminate due to internal malfunctions of the Brake Actuator Assembly.

Applicability

The Brake Actuator Assembly is covered by Toyota's New Vehicle Limited Warranty for 3 years or 36,000 miles (whichever occurs first). However, Toyota is announcing a Warranty Enhancement Program to cover repairs related to internal malfunctions of the Brake Actuator Assembly.

Primary Coverage offers the Warranty Enhancement until **December 31, 2017, with no mileage limitation.**

After the Primary Coverage period ends, the **Secondary Coverage** is applicable for **ten (10) years from the date-of-first use, or 150,000 miles, whichever occurs first.**

Verify VIN applicability for this Warranty Enhancement by checking TIS before completing any repairs.

Direct marketing of this Warranty Enhancement is strictly prohibited pursuant to the Toyota Warranty Policy 5.21, "Warranty Solicitation." Non-compliance of this policy may result in a claim debit.

This Warranty Enhancement Program is subject to all of the terms and conditions set forth in the Toyota New Vehicle Limited Warranty. For example, damage from abuse, an accident, theft and/or vandalism, or repairs to vehicles which are currently or were previously titled as "scrap," "salvage," or "dismantled" is not covered by the New Vehicle Limited Warranty or this Warranty Enhancement pursuant to Warranty Policy 4.17, "What Is Not Covered by the Toyota New Vehicle Limited Warranty".

Covered Vehicles

Not all vehicles are covered by this warranty enhancement. Verify VIN applicability for this warranty enhancement by checking TIS before completing any repairs.

Technician Training Requirements

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently hold at least one of the following certification levels:

- Expert Hybrid
- Master or Master Diagnostic Technician (MDT)

Claims for repairs that were performed by non-qualified technicians are subject to debit.

Claim Submission

Claim Type	Model	Opcode	OFP	Description	Labor Time
Repair Program	2004-2006 Prius	BHG15A	44500-47091	Replace the brake actuator assembly	3.3 hr./vehicle
	2007-2009 Prius		44500-47141		
	Highlander HV	BHG15B	44050-48191		1.4 hr./vehicle

- The cost of Brake Fluid may be claimed, at a maximum of \$40.00 per vehicle, as Sublet Type "OF" under all opcodes listed above.

Note: If the vehicle is still under the New Vehicle Limited Warranty, submit the repair as a **Regular** warranty claim.

Please ensure this electronic bulletin is printed and distributed to those designated as well as any other appropriate personnel.

Replacement Parts

All parts replaced for this repair are subject to warranty parts recovery.

Model	Part Number	Description	Quantity
2004-2006 Prius	04003-44347	ACTUATOR ASSY, BRAKE W/FLUID	1
2007-2009 Prius	04003-44647		
Highlander HV	04003-45148		

Technical Instructions (Repair Procedures)

Technical instructions can be found in T-SB-0032-16, please refer to TIS for additional information.

Customer-Paid Repairs or Replacement of Components

If a customer has previously paid for the repair to address the condition described above, please have them mail a copy of the repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

**Toyota Motor Sales, U.S.A., Inc.
Customer Experience Center, WC10
19001 South Western Avenue
Torrance, CA 90509**

The customer name, address, and telephone number(s) should be included in the request. The customer should allow 4-6 weeks for processing.

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