

Estimate for RO #20053

Service Advisor: Ryan Bane

Date Created: 08/20/25 at 10:25 AM CDT

Vehicle: 2012 Toyota Prius Four

Phone: [REDACTED] Email: [REDACTED]	2012 Toyota Prius Four 1.8L 4Cyl FULL HYBRID EV-GAS (FHEV) 2ZR-FXE Naturally Aspirated VIN: [REDACTED] License: [REDACTED] Color: N/A Odometer In: 143845 / Out: 143845	RO # 20053 Time-In: 08/20/25 at 10:25 AM CDT Save Parts: No
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Client concerns:

- Cust has had to add coolant a few times, some times the red temp light will come on the dash. Has been into limp mode. Happens while driving/accel.

1 - CHECK AND ADVISE Tech: Z Daneau		
Labor:	CODE SCAN/VISUAL INSPECTION	
✓ Approved on 08/20/25 at 10:27 AM CDT	0	0

2 - DIGITAL VEHICLE INSPECTION (DVI) Tech: Z Daneau		
Labor:	DVI	
✓ Approved on 08/20/25 at 10:27 AM CDT	0	0

3 - Diagnosis Of Water Pump And Overheating Issue Tech: Z Daneau		
Labor:	DIAG	
Discount:	Dealmaker	-\$174.99
✓ Approved on 08/21/25 at 03:27 PM CDT	0	0

4 - Water Pump and Thermostat Note: Tested for power and ground at water pump connector found good voltage and properly grounded. Tested signal wires for pulses going in and out of the water pump found that the return had more pulses than needed causing codes in ECM. Watching live data when pump was commanded to 3,000 rpm actual calculated rpm was 6,000+. recommend replacing water pump and retesting. low coolant level most likely do to vehicle over heating and spraying out of coolant reservoir pressure tested system and found no obvious leaks. faulty water pump can lead to over heating. Recommend replacing thermostat housing due to overheating issues. It is recommended to replace the thermostat if the vehicle has overheated.		
Labor:	Remove & Replace Water Pump Remove & Replace Water Inlet Thermostat Housing.	
Parts:	Water Pump	1
	Engine Coolant / Antifreeze	1
	Engine Coolant Thermostat Housing Assembly	1
	Asian Pink Concentrate	1
<input type="checkbox"/> APPROVE or <input type="checkbox"/> DECLINE		Subtotal \$1,654.76 + est. Tax \$77.68 \$1,732.44

RO Fees		
Fees:	Shop supplies	\$36.60
	Processing	\$73.19
	Subtotal	\$109.79

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express garagekeeper's lien is hereby acknowledged on above vehicle to secure the amount or repairs thereto. All Vehicles left over 48 hrs. after repairs are completed WILL INCUR A \$25.00 PER DAY STORAGE FEE.

36 Month or 36,000 Mile ProVantage Warranty On Parts and Labor.

Outside of 25 miles contact 1-800-217-8946 to locate a certified repair facility nearby for warranty repair. Excludes customer supplied parts.

We provide a FREE shuttle while your vehicle is being serviced. Ask our team for more info!

Need Help Financing Your Repair? We understand that unexpected car repairs can be stressful. That's why we offer multiple financing options to fit your budget. Our team is happy to help you find the best option. Ask us about:

-Flexible payment plans

-Same-as-cash financing options

-No credit or low-credit solutions

Total Repair Order & Signature:

Total Jobs: \$1,829.75

Total Fees: \$109.79

Discounts: -\$174.99

Subtotal: \$1,764.55

Taxes: \$77.68

Grand Total: \$1,842.23

BALANCE DUE: \$1,842.23

X

Declined Jobs:

1 - WIPER INSTALL

X Declined on 08/21/25 at 03:28 PM CDT

Subtotal \$49.98 + est. Tax \$3.30

\$53.28

2 - COOLANT FLUSH

X Declined on 08/21/25 at 03:28 PM CDT

Subtotal \$139.99 + est. Tax \$1.24

\$141.23

3 - R&R FRONT BRAKE PADS AND ROTORS

X Declined on 08/21/25 at 03:28 PM CDT

Subtotal \$530.46 + est. Tax \$23.35

\$553.81

4 - 2 PART - FUEL SYSTEM/ENGINE DECARBONIZATION

Note: ***Carbon deposits are the leftover residue from burning fuel, accumulating in the engine's combustion chamber, on valves, pistons, and other critical components.

Over time, these deposits can lead to reduced fuel efficiency, decreased power, increased emissions, and even engine damage.***

X Declined on 08/21/25 at 03:28 PM CDT

Subtotal \$148.06 + est. Tax \$1.90

\$149.96

5 - TRANSMISSION DRAIN & FILL

X Declined on 08/21/25 at 03:28 PM CDT

Subtotal \$224.93 + est. Tax \$4.95

\$229.88

6 - Remove Replace Spark Plugs

X Declined on 08/21/25 at 03:28 PM CDT

Subtotal \$425.86 + est. Tax \$7.59

\$433.45

7 - 0W20 FULL SYNTHETIC OIL CHANGE

X Declined on 08/21/25 at 03:28 PM CDT

Subtotal \$78.62 + est. Tax \$3.77

\$82.39

8 - Remove Install Or Remove Replace Shock Or Strut Assembly		
✕ Declined on 08/21/25 at 03:28 PM CDT	Subtotal \$1,935.30 + est. Tax \$76.72	\$2,012.02
9 - 2 OR 4 WHEEL ALIGNMENT		
✕ Declined on 08/21/25 at 03:28 PM CDT		\$134.99
10 - Remove Replace Valve Cover Gasket		
✕ Declined on 08/21/25 at 03:28 PM CDT	Subtotal \$435.99 + est. Tax \$6.48	\$442.47
11 - Engine Air Filter Element		
✕ Declined on 08/21/25 at 03:28 PM CDT	Subtotal \$115.92 + est. Tax \$4.29	\$120.21
12 - Cabin Air Filter		
✕ Declined on 08/21/25 at 03:28 PM CDT	Subtotal \$93.51 + est. Tax \$2.44	\$95.95